



BSNL

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NATIONAL FEDERATION OF TELECOM EMPLOYEES

BSNL

Regn. No. 4906, Dated 17/09/2001

MS-II, Q.No. 21 & 17, Atul Grover Road, New Delhi-110001

TF-58

23-08-2022

To,

Hon'ble Minister of Communications,
IT & Railways, Sanchar Bhawan,
New Delhi.

Subject:- Second package of revival for BSNL - reg.

Respected Sir,

We write to your kind honour on behalf of "National Federation of Telecom Employees (BSNL)" which is aged old and recognised body to ventilate the grievances and problems of non-executive employees in the BSNL. It has played key and positive role since its inception in 1954 and has long chequered history. At the outset we record our sincere thanks to you, DoT as well as BSNL management for second revival package granted by the Cabinet for revival of our bread earner but of course with cogent reservations. We hope, Sir, these will be considered in real perspective. It is submitted that neither BSNL management nor DoT has consulted the accredited and recognised unions at any level or stage and proceeded with 1st and 2nd revival packages obviously with the mindset that running and growth of services are purely their private preserve. We leave it to you to decide if such approach is useful and the desired objects can be achieved without the participation of the employees at grass root level. Sir, with all humility and respectability we record and trust you will kindly appreciate that the workers know why the customers are not satisfied with the present BSNL's services. The Private Telecom Operators were given 4G in the year 2014-15 and the Govts have systematically ignored the demand of BSNL. The unions cried for 4G from house top but all proved futile. The 4G could be approved on 23-10-2019 but till date it couldnot see the light of the day. It is still uncertain.

The Private Companies were provided 4G in the year 2014-15 and the Govts have systematically ignored the BSNL demand. The unions cried for 4G from house top but all proved futile. The 4G could be approved in 1st revival package in Cabinet decision of 23-10-2019 but till date it could not see the light of the day. We have clearly submitted to the management in the meeting after 2nd package that without 4G roll out winning the satisfaction of esteemed customers is remote possibility. The management accepted this. We want to make it absolutely clear that the NFTE (BSNL) represent the workers

but not the shirkers and it is responsibility of the administration alone at all levels to provide necessary materials enabling the workers to solve the problems of esteemed customers and come up to your desired expectations. The employees are ready to rise to the occasion for betterment of the services.

The employees at grass level are being made scape goat of mismanagement. Even today as and when electric supply is interrupted BTS are down as the present batteries are old and have lost its utility. The management is not in position to replace these. You will agree, Sir, without necessary equipments and materials the Network cannot be maintained 24 hours. Almost all maintenance and service items including sanitation etc. have been outsourced and the serving employees have no role to play. The outsourcing is now proving counterproductive after exit of workers in VRS-19. Moreover, it has become weapon for loot and corruption. Even FTTH connections are at the mercy of vendors / franchisees and customers are being exploited with bad name to the PSU.

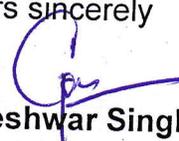
Lastly, we may add that instead of threats of Rule 56 J, VRS etc. by administration better will be to create congenial atmosphere in the field by providing necessary infrastructure and materials for contribution by workers as with empty hands serving customers to their satisfaction will not be possible. The VRS, 56J were used during days of Emergency in 1975-76 proved counter productive. Similarly some over enthusiastic officers called for 10-12 hours duty ignoring rules of the department. These are dangerous and provocative.

Sir, it is necessary to apprise you that more than 11,000 employees are stagnating and have no promotional prospects. They are subjected to utter discrimination in upgradation as well. Even promotions by examinations have been almost blocked in the name of restructuring.

Under the circumstances we implore upon you Sir, to please get our submissions considered and assure you for our unstinted cooperation and support to lift the PSU and its services to your expectation. The endeavor and concentration is needed to generate revenue by providing excellent and speedy services. The reduction in wage bill and outsourcing is escapist approach. The management may remember that BSNL has paid the wage bill of more than 3 lakhs 50 thousands employees from year 2000 from internal resources without any support from Govt.

With profound regards.

Yours sincerely


(Chandeshwar Singh)
General Secretary

Copy forwarded to :-

1. Secretary, DoT, New Delhi,
2. CMD, BSNL, New Delhi-with the request for onward transmission to the Ministry.